

Helping you fix it right the *first* time - every time

Kudos to New Master Tech George Kobryn!

We'd like to congratulate **George Kobryn**, of Piazza Honda of Philadelphia. He was recently certified as a Honda master tech! George has more than **35 years** in the auto service business, both as a service tech and the owner/operator of a successful independent repair shop in metro Philadelphia.

George not only completed the required **315** modules (**105** training center, **210** self-study), but did it in a record time of just **3 1/2** years, and while holding the position of team leader in his service department.

George owes his success to the support and encouragement from his management and peers. Thanks to dealers like Piazza Honda, service techs have an opportunity to grow and excel! Great job, George!



Pictured from left: Piazza Honda Service Manager Mike Quinn, DPSM Turk McFadden, Master Tech George Kobryn, and General Manager Ross Polinow.

Rodent Deterrent Tape for Wire Harnesses

Got a vehicle with a chewed-up wire harness? It's probably the work of rodents, and if it is . . . Honda parts stock has just the thing to deal with it: **Rodent-Deterrent Tape** (P/N 4019-2317).

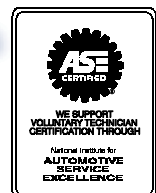
After repairing or replacing the harness, wrap some of that tape around the affected area. It's got **capsaicin**, the stuff that puts the fire in a bowl of five-alarm chili. This should keep any critters from causing future problems.



When wrapping the harness, use the method we refer to as half-wrapping. Each time you wrap the tape around the harness, overlap the layer you just did by half the width of the tape.

 **HONDA**
ServiceNews

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